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Strategic Engagement Skills for Professionals Leading Change



CENTER FOR STRATEGY REALIZATION Capabilities for change.

Elevate your ability to influence change through 'Strategic Engagement Skills'.

Professionals leading major business initiatives know from experience that influencing executives and employees to adjust to a fast-changing environment *is the key to getting results*. 'Guiding others through change' is one of the most critical, and at the same time, most underdeveloped capabilities in a professional's repertoire. It is also among the most challenging to develop without guidance, and few disciplines cover it in their curricula. **The Center for Strategy Realization** has helped numerous professionals like you address that gap.

The **Strategic Engagement Skills Program** shows **mid-senior level professionals** how to **reach new levels of capability by** applying powerful influence and engagement techniques that *dramatically enhance personal effectiveness, the ability to develop their leaders, and drive results to the bottom line.* This program is ideal for Operational Excellence/Sigma/Quality, Change Professionals, Project Managers/PMO, HR Business Partners and a variety of other professionals leading or supporting major organizational initiatives requiring behavior change.

" This course hit me like a ton of bricks..."

~ MBB, Operational Excellence, NextEra Energy

Better Influence Behaviors

Built around a comprehensive **change leadership competency assessment**, this program integrates a variety of interactive methods to reveal the most current and effective ways to deepen presence, frame expectations, and reframe difficult issues to effectively influence sponsors, leadership teams, middle level managers and employees to engage in the behaviors necessary for success.

The in-depth, **2 day in-class workshop or 8-week virtual live** curriculum is designed for professionals committed to becoming effective influencers, successful relationship managers, and great coaches. *The course teaches the full range of practical skills needed to guide others through change.*

Most importantly, the program is specifically designed to teach strategic engagement skills *intuitively, through situations and conversations that project professionals deal with every day*. With a practical and easy to apply approach, it focuses on modeling the *actual words and techniques* required to support others in leading real world change.



" Changed the way I approach projects. Change leadership will catapult our careers!"

- Joeri C., Corporate Operational Excellence, Florida Power & Light



"Perfect blend of empirical and science-based content expertly packaged & delivered... increased the quality of the results I would have been able to deliver on my own."

Rod P., Director, Process Improvement, **CSL Behring**

Achieve Remarkable Results

For Professionals Leading Change:

- Accelerate project results, consistently achieve tough goals, and position yourself in a more strategic role.
- Effectively coach leaders on how to sponsor and execute change.
- ☑ Develop a reputation for building relationships that help executives achieve what they say they want.
- ☑ Overcome personal agendas; navigate politics of change with less risk.
- ☑ Communicate and influence skillfully to break down barriers, reduce friction, and influence motivation.
- Formulate powerful questions that create insights and bring important issues to the surface for resolution.
- Develop the gravitas that is essential to address difficult behavior.
- ☑ Facilitate persuasive conversations that move people to action.



"Experience and insights that are worth their weight in gold ... a success factor in any change is developing, nurturing and supporting leadership in their role as change agents, and at that you're a seasoned pro and effective teacher."

Donna S., Head of IT Change Management, CN Rail

For Your Executives:

- \blacksquare Realize the business benefits and ROI expected from major initiatives.
- Develop capabilities required to achieve the company's
- transformation; accelerate results and restore productivity quickly.
- Build a performance culture that achieves vital goals and objectives.Engage employees at all levels and prepare key talent for future roles.
- Build the foundation for an agile internal capability that can be deployed to change company culture and drive enterprise goals.

Solve Your Toughest Issues

High-energy modules immerse you in relevant concepts and cases through application. Program content drives *directly to the core of the most challenging people related issues* on major projects:

Enhance Sponsorship Shape behavior patterns for success; together create the compelling story they must tell and reframe key issues.

Improve Role Positioning Move from a 'helper' to a strategic advisor; play a value-added development role with sponsors.

Coach Leadership Teams Learn incisive questions that align leaders on divisive issues; deal with dysfunction and political challenges.

Enhance Project Teams Shape direction faster; improve team decision making and coordination; reduce confusion and conflict.

Strengthen Middle Management Artfully guide people managers to localize change and develop the commitment necessary for success.

Drive Engagement Learn the *exact* employee dialogue required for change; address deep resistance and non-compliance.

Develop Accountability Learn how to deepen accountability and sustain results through persuasive dialogue and other techniques.



"You de-mystified the world of change by getting me to focus on human behavior, not on risks or convoluted frameworks. You are a master at de-constructing knotty, amorphous people & sponsor issues."

Pam S., Strategy & Operations Lead, Janssen Pharmaceuticals/ Johnson & Johnson



"The training you offered helped me understand how to change the perception of my role from change management implementer to change management leader & strategic thinker."

- Estella Boney-Dennis, Deputy Director, Change Management New York City Transit



"Applied practicality! That sums up the fabulous experience I had in your program. Before I took this course I knew I was missing something. I quickly found out what; after each module the void was filled!"

- Tanya N., Director, Change Management Office, Manitoba Hydro



"Your coaching helped me to realize & take action on the sources of dysfunction in our improvement efforts and prevent them from reoccurring in the future."

- Mark E., Global Director, Enterprise Business Services, Johnson & Johnson



"I learned a lot from this training. You provided me with the ability to look at a change management toolbox and use it more fluidly and strategically. The class was terrific, and I now have a solid grip on change for my everyday work."

- Jennie E., Human Resources Mondelez International



Individual Skill & Project Assessments

Intuitive visual framework unites organization, function & individual change to assure long term memory recall & continued on the job use.

Accelerate Your Path to Success

Personal Skills Assessment Participants complete a comprehensive assessment of their competencies across seven dimensions. This creates a detailed roadmap for development and action planning.

Learning Labs Focused, short-burst modules dive deep into concepts, surface questions, and sustain energy. Application accelerates ROI.

Project Assessment Uncover patterns of success and underperformance on your project; identify actions needed to address.

Anytime/Anywhere Access In addition to in-class materials, receive access to a private portal available 24/7 on multiple devices to ensure constant access to tools: assessments, checklists, frameworks, and conversation guides.

Networking From mixed group sessions, leverage a high-performing peer group offering a supportive a 'stretch' environment that takes performance to the next level.

Expert Instructors Experienced implementation leaders with deep business acumen share insights and guide participants through dynamic discussions and practical examples.

Enroll today.

Class size is limited. To enroll, discuss group rates, on-site delivery, or train-the-trainer options, please contact us.

Toll Free: 855-700-4CSR Online: www.center4sr.com

Transform your Company. Your Projects. Your *Self.*

"Working with you has been invaluable to my career. I learned practical skills & subtleties that cannot be gained from a classroom or book. You are an amazing teacher and mentor... able to inspire & guide individuals at all levels of the learning curve." - Irene K., Senior Engineer & MBB



For More Information

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